

REPORTING INSTRUMENT

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UNITED STATES DEPARTMENT OF EDUCATION
OFFICE OF SPECIAL EDUCATION AND REHABILITATIVE SERVICES
REHABILITATION SERVICES ADMINISTRATION

SECTION 704
ANNUAL PERFORMANCE REPORT
For
STATE INDEPENDENT LIVING SERVICES
PROGRAM
(Title VII, Chapter 1, Part B of the Rehabilitation Act of 1973, as amended)

Part I

INSTRUMENT

(To be completed by Designated State Units
and Statewide Independent Living Councils)

Reporting Fiscal Year: FY07

State: Missouri

SUBPART I – ADMINISTRATIVE DATA

Section A – Sources and Amounts of Funds and Resources

Sections 704(c) and 704(m)(3) and (4) of the Act; 34 CFR 364.35 and 364.36

Indicate amount received by the DSU as per each funding source. Enter “0” for none.

Item 1 - All Federal Funds Received

(A) Title VII, Ch. 1, Part B	\$325,393
(B) Title VII, Ch. 1, Part C – For 723 states Only	\$0
(C) Title VII, Ch. 2	\$ 625,786
(D) Other Federal Funds	\$0

Item 2 - Other Government Funds

(E) State Government Funds	\$3,910,230
(F) Local Government Funds	\$0

Item 3 - Private Resources

(G) Fees for Service (program income, etc.)	\$0
(H) Other resources	\$0

Item 4 - Total Income

Total income = (A)+(B)+(C)+(D)+(E)+(F)+(G)+(H)	\$4,861,409
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Item 5 – Pass-Through Funds

Amount of other government funds received as pass through funds to consumers (include funds, received on behalf of consumers, that are subsequently passed on to consumers, e.g., personal assistance services, representative payee funds, Medicaid funds, etc.)	\$0
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Item 6 - Net Operating Resources

Total Income (Section 4) <minus> amount paid out to Consumers (Section 5) = Net Operating Resources	\$4,861,409
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Section B – Distribution of Title VII, Chapter 1, Part B Funds

Section 713 of the Act; 34 CFR 364.22, 365.1, 365.20, and 365.21

What Activities were Conducted with Part B Funds?	Expenditures of Part B Funds for Services by DSU Staff	Expenditures for Services Rendered By Grant or Contract
(1) Provided resources to the SILC to carry out its functions	\$31,110	\$
(2) Provided IL services to individuals with significant disabilities	\$42,301	\$
(3) Demonstrated ways to expand and improve IL services	\$	\$
(4) Supported the general operation of CILs that are in compliance with the standards and assurances set forth in subsections (b) and (c) of section 725 of the Act	\$	\$206,913
(5) Supported activities to increase capacity to develop approaches or systems for providing IL services	\$45,069	\$
(6) Conducted studies and analyses, gathered information, developed model policies, and presented findings in order to enhance IL services	\$	\$
(7) Provided training regarding the IL philosophy	\$	\$
(8) Provided outreach to unserved or underserved populations, including minority groups and urban and rural populations	\$	\$

Section C – Grants or Contracts Used to Distribute Title VII, Chapter 1, Part B Funds

Sections 704(f) and 713 of the Act; 34 CFR 364.43, and 34 CFR 365 Subpart C

Enter the requested information for all DSU grants or contracts, funded at least in part by Part B funds, in the chart below. If a column is not applicable to a particular grant or contract, enter “N/A.” If there were no non-Part B funds provided to this grantee or contractor for the purpose listed, enter “\$0” in that column. Add more rows as necessary.

Name of Grantee or Contractor	Use of Funds (based on the activities listed in Subpart I, Section B)	Amount of Part B Funds	Amount of Non-Part B Funds	Consumer Eligibility Determined By DSU or Provider	CSRs Kept With DSU or Provider
TILC	GENERAL OPERATION OF CIL (GOC)	28,618	171,373	Provider	Provider
SCIL	GOC	54,736	224,809	Provider	Provider
MERIL	GOC	31,672	168,319	Provider	Provider
RAIL	GOC	45,873	154,117	Provider	Provider
SADI	GOC	46,014	153,976	Provider	Provider
Total Amount of Grants and Contracts		\$206,913	\$872,594		

Section D - Grants or Contracts for Purposes Other than Providing IL Services or for the General Operation of Centers

Section 713 of the Act; 34 CFR 365.1 and 34 CFR 365.20

Describe the objectives, activities and results for each Part B grant or contract awarded for purposes other than IL services or the general operation of centers.

Section E – Monitoring Title VII, Chapter 1, Part B Funds

34 CFR 80.40(a)

Provide a summary of the program or fiscal review, evaluation and monitoring conducted by the state of any of the grantees/contractors receiving Part B funds during the reporting year.

DVR has conducted 2 CIL monitoring on site visits as required by the SPIL. The on site monitoring was done by DVR staff who reviewed CILs for both State and Federal compliance. ILP case reviews were done as part of consumer satisfaction and outcomes of services provided. A comprehensive review of the CIL's administrative documents was also performed. An exit interview was held at the end of each on site monitoring review. Items observed in one CIL were weaknesses in the long range financial and program plans.

CILs monitored were shown to be providing valuable Independent Living Services to consumers in their catchment areas.

A financial audit conducted by a licensed CPA of all five Part B CILs in Missouri was conducted during the reporting year.

Section F – Administrative Support Services and Staffing

Section 704(c)(2) and 704 (m)(2) and (4) of the Act; CFR 364.22(a)(2) and 34 CFR 364.31

Item 1 – Administrative Support Services

Describe any administrative support services, including staffing, provided by the DSU to the Part B Program.

The majority of Part B funds in Missouri are used for the general operation of CILs with a small part of the funds used by the DSU to provide information resources and technical assistance for the CILs.

Item 2 – Staffing

Enter requested staff information for the DSU and service providers listed in Section C, above (excluding Part C funded CILs):

Type of Staff	Total Number of FTEs	FTEs filled by Individuals with Disabilities
Decision-Making Staff	105.5	78
Other Staff	239.5	138

Section G – For Section 723 States ONLY

Section 723 of the Act, 34 CFR Part 366, Subpart D

Item 1 – Distribution of Part C Funds to Centers

In the chart below, please provide the following information:

- A) name of each center within your state that received Part C funding during the reporting year;
- B) amount of Part C funding each center received;
- C) whether the Part C funding included a cost-of-living increase;
- D) whether the Part C funding included any excess funds remaining after cost-of-living increases were provided;
- E) whether any of the centers received its Part C funding pursuant to a competition for a new center in the state; and
- F) whether the center was the subject of an onsite compliance review conducted by the DSU during the reporting year.

Name of CIL	Amount of Part C Funding Received	Cost of Living Increase? (Yes/No)	Excess Funds After Cost of Living Increase? (Yes/No)	New Center? (Yes/No)	Onsite Compliance Review of Center? (Yes/No)

Add additional rows as necessary.

Item 2 – Administrative Support Services

Section 704(c)(2) of the Act; 34 CFR 364.22(a)(2)

Describe the administrative support services used by the DSU to administer the Part C program.

Item 3 – Monitoring and Onsite Compliance Reviews

Section 723(g), (h), and (i); 34 CFR 366.38, 366.40 – 46

Provide a summary of the monitoring activities involving Part C centers conducted by the state during the current reporting year, including the onsite reviews of at least 15% of centers receiving Part C funds under section 723. The summary should include, at least, the following:

- A) centers' level of compliance with the standards and assurances in Section 725 of the Act;
- B) any adverse actions taken against centers;
- C) any corrective action plans entered into with centers; and
- D) exemplary, replicable or model practices for centers.

Item 4 – Updates or Issues

Provide any updates to the administration of the Part C program by the DSU, if any, including any significant changes in the amount of earmarked funds or any changes in the order of priorities in the distribution of Part C funds. Provide a description of any issues of concern addressed by the DSU in its administration of the Part C program.

SUBPART II – NUMBER AND TYPES OF INDIVIDUALS WITH SIGNIFICANT DISABILITIES RECEIVING SERVICES

Section 704(m)(4) of the Act; 34 CFR 364.53

In this section, provide data from all service providers (DSU, grantees, contractors) who received Part B funds and who were listed in Subpart I, Section C of this report, except for the centers that receive Part C funds. Part C centers will provide this data themselves on their annual 704 Reports, Part II.

Section A – Number of Consumers Served During the Reporting Year

Include Consumer Service Records (CSRs) for all consumers served during the year.

	# of CSRs
(1) Enter the number of active CSRs carried over from September 30 of the preceding reporting year	9523
(2) Enter the number of CSRs started since October 1 of the reporting year	4603
(3) Add lines (1) and (2) to get the <i>total number of consumers served</i>	14,126

Section B – Number of CSRs Closed by September 30 of the Reporting Year

Include the number of consumer records closed out of the active CSR files during the reporting year because the individual has:

	# of CSRs
(1) Moved	296
(2) Withdrawn	976
(3) Died	485
(4) Completed all goals set	2384
(5) Other	559
(6) Add lines (1) + (2) + (3) + (4) +(5) to get <i>total CSRs closed</i>	4700

Section C – Number of CSRs Active on September 30 of the Reporting Year

Indicate the number of CSRs active on September 30 of the reporting year.

	# of CSRs
Section A(3) <minus> Section (B)(6) = Section C	9426

Section D – IL Plans and Waivers

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of consumers who signed a waiver	3445
(2) Number of consumers with whom an ILP was developed	10,681
(3) <i>Total number of consumers</i> served during the reporting year	14,126

Section E – Age

Indicate the number of consumers in each category below.

	# of Consumers
(1) Under 5 years old	69
(2) Ages 5 – 19	714
(3) Ages 20 – 24	375
(4) Ages 25 – 59	7758
(5) Age 60 and Older	5140
(6) Age unavailable	70

Section F – Sex

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of Females served	9227
(2) Number of Males served	4899

Section G – Ethnicity

Indicate the number of consumers served in each category below. *Individuals MUST select only one category.*

	# of Consumers
(1) Hispanic or Latino	144
(2) Not Hispanic or Latino	13,982

Section H - Race

Indicate the number of consumers served in each category below. *Individuals may select more than one category.*

	# of Consumers
(1) American Indian or Alaska Native	125
(2) Asian	42
(3) Black or African American	1099
(4) Native Hawaiian or Other Pacific Islander	15
(5) White	13,011

Section I – Disability

Indicate the number of consumers in each category below.

	# of Consumers
(1) Cognitive	463
(2) Mental/Emotional	699
(3) Physical	7101
(4) Hearing	1095
(5) Vision	1042
(6) Multiple Disabilities	4395
(7) Other	181

SUBPART III – INDIVIDUAL SERVICES AND ACHIEVEMENTS FUNDED THROUGH TITLE VII, CHAPTER 1, PART B FUNDS

Sections 13 and 704(m)(4); 34 CFR 364.53; Government Performance Results Act (GPRA)
Performance Measures

Subpart III contains new data requests. Please refer to the Instructions before completing.

Section A – Individual Services and Achievements

For the reporting year, indicate in the chart below how many consumers requested and received each of the following IL services. Include all consumers who were provided services during the reporting year through Part B funds, either directly by DSU staff or via grants or contracts with other providers. Do not include consumers who were served by any centers that received Part C funds during the reporting year.

Services	Consumers Requesting Services	Consumers Receiving Services
(A) Advocacy/Legal Services	1715	1596
(B) Assistive Technology	3516	3385
(C) Children’s Services	35	31
(D) Communication Services	1422	1332
(E) Counseling and Related Services	494	495
(F) Family Services	119	118
(G) Housing, Home Modifications, and Shelter Services	1960	1853
(H) IL Skills Training and Life Skills Training	2974	2881
(I) Information and Referral Services	24,864	24,563
(J) Mental Restoration Services	352	345
(K) Mobility Training	394	392
(L) Peer Counseling Services	11,658	11,614
(M) Personal Assistance Services	58,025	57,574
(N) Physical Restoration Services	313	378
(O) Preventive Services	1101	1082

Services	Consumers Requesting Services	Consumers Receiving Services
(P) Prostheses, Orthotics, and Other Appliances	83	82
(Q) Recreational Services	1079	949
(R) Rehabilitation Technology Services	10	9
(S) Therapeutic Treatment	26	26
(T) Transportation Services	7049	6878
(U) Youth/Transition Services	90	87
(V) Vocational Services	289	272
(W) Other Services	1728	1664

Section B – Increased Independence and Community Integration

Item 1 – Goals Related to Increased Independence in a Significant Life Area

Indicate the number of consumers who set goals related to the following significant life areas, the number whose goals are still in progress, and the number who achieved their goals as a result of the provision of IL services.

Significant Life Area	Goals Set	Goals Achieved	In Progress
(A) Self-Advocacy/Self-Empowerment	1140	760	380
(B) Communication	1528	948	579
(C) Mobility/Transportation	2383	1332	1036
(D) Community-Based Living	528	358	162
(E) Educational	873	344	529
(F) Vocational	420	265	155
(G) Self-care	7895	3930	3945
(H) Information Access/Technology	1438	1056	380
(I) Personal Resource Management	7506	6260	1238
(J) Relocation from a Nursing Home or Institution to Community-Based Living	92	63	25

Significant Life Area	Goals Set	Goals Achieved	In Progress
(K) Community/Social Participation	638	383	254
(L) Other	2614	2168	438

Item 2 – Improved Access To Transportation, Health Care and Assistive Technology

(A) Table

In column one, indicate the number of consumers who required access to previously unavailable transportation, health care services, or assistive technology during the reporting year. Of the consumers listed in column one, indicate in column two, the number of consumers who, as a result of the provision of IL services (including the four core services), achieved access to previously unavailable transportation, health care services, or assistive technology during the reporting year. In column three, list the number of consumers whose access to transportation, health care services or assistive technology is still in progress at the end of the reporting year.

Areas	# of Consumers Requiring Access	# of Consumers Achieving Access	# of Consumers Whose Access is in Progress
(A) Transportation	846	699	77
(B) Health Care Services	3785	2672	950
(C) Assistive Technology	1926	1472	358

Note: For most IL services, a consumer’s access to previously unavailable transportation, health care and assistive technology is documented through his or her CSR. In some instances, consumers may achieve outcomes solely through information and referral (I&R) services. To document these instances as successful outcomes, providers are not required to create CSRs for these consumers but must be able to document that follow-up contacts with these consumers showed access to previously unavailable transportation, health care and assistive technology.

(B) I&R Information

To inform RSA how many service providers engage in I&R follow-up contacts regarding access to transportation, health care services or assistive technology, please indicate the following:

The service provider did X / did not engage in follow-up contacts with I & R recipients to document access gained to previously unavailable transportation, health care or assistive technology.

Section C – Additional Information Concerning Individual Services or Achievements

Please provide any additional description or explanation concerning individual services or achievements reported in subpart III, including outstanding success stories and/or major obstacles encountered.

“Ann” was paying for her own medications out of pocket as her Medicare part D didn’t cover them. Center staff contacted her caseworker to determine if the medications could be paid for by Medicare and /or Medicaid. Staff discovered this was true. “Ann” now has a little more income each month to purchase food and other essentials and will not have to worry about medications.

“Faith” has graduated with an AA degree in accounting. Having an attendant through CDS assist her with personal care needs has allowed Faith to focus on her education. She is currently seeking employment.

“Joe” has been able to obtain a power chair through Vocational Rehabilitation and adapt his car to transport himself. Now “Joe” is able to work and pay an attendant out of pocket for services. He is volunteering his time assisting those needing to learn computer skills at an agency close to his home.

“Sam” needed a curb cut for his apartment. He advocated for himself to his apartment complex. After little response, he spoke with the local Equal Housing Opportunity Council which has helped him obtain the curb cut that he needs to function independently.

Through a resource identified by the center, “Sally” has been able to find a local high school counselor that has students assist individuals in need. The consumer will be able to have her house painted by the volunteer students.

Through resources identified by the center, “Vera” has been able to receive a grant through the Community Development Block Grant of St. Charles City to build a porch for the front of her home, thus providing her with better accessibility.

Through resources identified by the center, “Lorie” was able to receive funds for dental surgery through Missouri Family Trust and Cuivre River Operation Roundup. Many consumers have needed assistance in filling out the application for funding and were denied several times before being funded. Lorie was able to achieve this on her first try!

Last year, a consumer and single mother of four passed away unexpectedly. Over the year, the children have begun to recover while living with other relatives. During the holiday season, the center was able to secure holiday presents for them through the “100 Neediest Cases” sponsored by the United Way. The center has also been able to assist these children with referrals to grief counseling.

“Sue” contacted the center needing assistance with personal care and requesting consumer directed services. Her Social Security income is too high to qualify for funding. Center staff

referred her to several agencies which have given her access to in-home services and information on senior citizen complexes in the area. Referrals from the center helped to meet her vision and dental needs.

“Ann” sustained a spinal cord injury and now is quadriplegic. She had been living with her sister for the last four and a half years and for the first time is now living on her own with her twelve year old daughter. The center assisted her in finding funds for an initial moving in fee. “Ann” and her daughter were also submitted for “100 Neediest Cases” in the St. Louis area and received holiday gifts and income later in 2007, to assist with utilities.

“June” has received a ramp funded through Operation Round-Up by Cuivre River; an electric company for the St. Charles county area. A local lumber supply company provided the supplies at half the price and her church family assisted in building the ramp. Center staff assisted her with the Operation Round-Up grant.

A consumer had a brain aneurism in the early 90’s. Services from the CDS Program along with independent living skills training in finances have enabled him to now take care of his personal finances and make sure all of his commitments are met. He states “I have overcome this and I am a living testament to independent living.”

A center assisted one young lady as she began her college years by providing the CDS Program to provide the assistance she needed outside the classroom. This individual not only completed college but did it in 3 years and is now looking for employment in the Kansas City area.

Transportation was provided to a 48-year-old man who had recently undergone hip replacement surgery on both hips. He was unable to transport himself to physical therapy unless he relied on his family to help, many of whom worked. The center has been transporting him to therapy 2-4 times a week. He still boards the bus using a lift, but is looking forward to a day in the near future when he can use the steps and eventually move on to transporting himself.

A center has a 51-year-old woman with arthritis who is unable to drive herself and is using center transportation in the evening to attend Master Gardening Classes. With out this service she would not have been able to attend due to lack of transportation services in the evenings when the classes are held.

A center has been working with Jennie, a 30-year-old woman, since 2000. Jennie wanted to learn to type. For many years, Jennie struggled at 4-10 words per minute. In the past year, she has made great strides, and reached 24 words per minute, her personal high!

The upcoming year, 2008, will be the third annual Special Needs Prom for youth 15-22 hosted by one center. The main goal is to provide a fully accessible, fun, regular-type Prom for those who may have missed it during high school or for those who would like to go to one with certainty there will be such things provided as accessible restrooms, etc. The prom was featured by a local television reporter during 2006, which generated much attention. It is a fun opportunity for staff, youth and their parents.

A center assisted a young man who was in an accident with information on universal design. Upon that request they have been working with him and his mother on the blueprint design for his home to incorporate the universal design. This center also had a gentleman who is interested in building three universal design homes in their area and the center is providing technical assistance for him during the construction stage.

A center assisted with two consumers in finding funding for a ramp and four point tie down for a Chrysler minivan and for a power chair to be repaired, which were not covered by Medicaid.

Staff at one center worked with a consumer to transition her from the nursing home back into her own apartment. She had lost both of her legs due to a medical condition. Staff worked with housing agencies to find her a place to live. An old historic hotel in the area has been renovated and she was able to move into a new apartment that is accessible for her needs. The center worked with United Access to get her a bed and wheel chair and the IL specialist worked in getting her equipment for her bathroom. It was a very successful transition. She is also using center transportation service for dialysis and doctors visits.

A 49-year-old female consumer suffered a stroke, was moved to a rehabilitation facility out of state and was preparing to move to Missouri to live with her parents. The consumer's parents contacted the center to discuss computer accessibility and durable medical equipment that was needed. The center was able to assist in obtaining adaptive computer hardware and software through TAP for Internet that made using the computer an attainable goal. The consumer was also instructed on how to obtain a wheelchair through Medicaid and was also able to access information on her Social Security benefits by working with the Community Work Incentives Coordinator (CWIC) at the center. The consumer began receiving personal assistance services in her home and physical therapy has allowed her to progress with her mobility skills. This consumer is now able to live as independently as possible in the least restrictive environment.

A consumer receives Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI). This consumer met with the Community Work Incentives Coordinator (CWIC) to discuss developing a PASS (Plan to Achieve Self-Support) through Social Security to increase her independence. The consumer had the idea that she and her husband could start a business raising rats and mice to meet the dietary needs pet stores have when they are feeding snakes and other animals. The consumer had determined there is a large market for this business. The rodents would be delivered to the stores as often as needed and in a live form. The consumer wrote a PASS and Business Plan and presented it to the Social Security PASS Specialist. The PASS Specialist approved the plan. This consumer is anticipating transitioning off Social Security Disability in the next three to four years by putting her SSDI check into the PASS account for the business and living on the SSI and earnings made through the business. The consumer will then have the independence of owning her own self-supporting business and will no longer have to depend on government benefits.

A center assisted individuals with maintaining their personal hygiene as these are items that Medicaid will not purchase.

Major Obstacles

Lack of affordable accessible housing is the primary obstacle preventing individuals from moving from nursing homes into the community. The wait for a Section 8 subsidized housing voucher is over two years. In addition, funds are not readily available to assist consumers with necessary deposits for rent, utilities and moving expenses.

One center was unsuccessful in trying to get a Para Transit program started in their area. They couldn't get all of the agencies and city to come to the table at once and talk about issues in the community. With this, the center decided to increase their transportation options for consumers. Once or twice a month they offer shopping and recreational trips to consumers.

CIL and SILC Board Recruitment & Training:

- Some centers have had difficulty recruiting and securing board members who are interested in the IL movement
- Current board members need additional training to enhance their knowledge of IL
- The SILC has been working with the Missouri Governor's Office in obtaining reappointments of SILC members and appointments of new SILC members.
- The SILC has also had difficulty in recruiting persons who represent diverse populations and rural areas statewide

SUBPART IV – COMMUNITY ACTIVITIES AND COORDINATION

Section 704(i), (l), and (m)(4) of the Act; 34 CFR 364.26, 364.27, and 364.32

Section A – Community Activities

Item 1 – Community Activities Table

In the table below, summarize the community activities involving the DSU, SILC and CILs in the Statewide Network of Centers (excluding Part C fund recipients) during the reporting year. For each activity, identify the primary disability issue(s) addressed as well as the type of activity conducted. Indicate the entity(ies) primarily involved and the time spent. Describe the primary objective(s) and outcome(s) for each activity. Add more rows as necessary.

Subpart IV contains new data requests. Please refer to the instructions before completing.

Issue Area	Activity Type	Primary Entity	Hours Spent	Objective(s)	Outcomes(s)
Assistive Technology	Technical Assistance	SILC DSU	40	To increase knowledge in Missouri on Assistive Technology for people with disabilities	Participated in conferences and provided trainers on multiple issues regarding Assistive Technology and Independent Living
Housing	Technical Assistance	SILC CIL	100	To increase knowledge in Missouri on affordable and accessible housing for people with disabilities	Held a two day conference on Universal Designed homes and housing issues
Transportation	Advocacy	SILC	12	To increase knowledge in Missouri on Accessible Transportation	SILC Transportation Committee had ongoing opportunities to advocate for accessible transportation
Assistive Technology	Advocacy	SILC CIL	550	To advocate for persons with disabilities to have affordable access to assistive technology as part of their health care plan	Educated legislators on the importance of DME and Assistive Technology to persons with disabilities
Assistive Technology	Collaboration	CIL	985	To provide access to and services on adaptive equipment, phones, and other AT devices	CILs provided equipment, phones, and other DME to persons with disabilities and worked with other agencies to increase access to DME

Health Care	Advocacy	SILC CIL	250	To work with various agencies to advocate for legislative changes in Medicaid and continued funding of CIL services	Persons on Medicaid and Medicare are dually enrolled and have coverage for all drug prescriptions hourly rate increase for CDS personal attendant services CIL funding was increased. Additional increases needed over next two years to be fully funded as outlined in the SPIL
Health Care	Collaboration	CIL	171	CIL staff worked with persons with disabilities on Medicare benefits, Consumer Directed Services, and other health care issues	Assisted several people on choosing a prescription plan without having an adverse impact on their finances. Training of CIL staff increased efficiency and knowledge on health care programs to help persons with disabilities
Housing	Advocacy	SILC CIL	743	To advocate for persons with disabilities to have access to affordable and accessible housing	CILs have compiled lists in their areas of available housing and housing resources SILC website lists accessible housing resources Worked with legislators to add tax incentives for building accessible homes, buildings, etc.
Housing	Collaboration	CIL	832	CILs worked with other agencies to provide home modifications and build accessible multi-family units to make housing accessible to people with disabilities And to educate people on Universal Design	Built ramps and added home modifications for people with disabilities Increased access to accessible housing in the state Educated local officials, builders, contractors, architects, real estate agents, and people with disabilities on Universal Design

Transportation	Advocacy	SILC CIL	676	To increase access to accessible transportation for people with disabilities	Because of the efforts of the SILC and CILs several transportation agencies around the state are investigating adding to existing services or starting transportation services to people with disabilities
Transportation	Collaboration	CIL	148	To provide accessible transportation to persons with disabilities	Provided people with disabilities accessible transportation to reach voting locations Several CILs have started or maintained their own accessible transportation programs while other CILs work with agencies in their area to increase access to accessible transportation
Health Care	Collaboration	SILC CIL DVR	20	To help establish a Money Follows the Person Grant protocol	Protocol was established effectively with the help of SILC, CILs and DSU to help transition individuals out of institutional settings
Community Accessibility	Advocacy Collaboration	SILC CIL	500	To increase general community accessibility for individuals with disabilities	CILs provided ADA accessibility surveys for local businesses and other public entities CILs provided advocacy to ensure equal access education for those individual with disabilities who are interested in furthering their education

Item 2 – Description of Community Activities

For the community activities mentioned above, provide any additional details such as the role of the DSU, SILC, CIL, and/or consumers, names of any partner organizations and further descriptions of the specific activities, services and benefits.

One or more CILs provided the following services:

- Assist consumers with the CLAIM Program. Assist individuals with making an informed decision regarding the Medicare part D program. Due to confusion regarding this program and the vast choices of plans, individuals were requesting the need for specific information regarding their prescription medications and the choices of plans that were most suitable to their needs.

- Started an e-mail group for individuals to make them aware of any changes in their services or programs that may have an effect positively or negatively and listed any venues that may provide them with more information or ways to advocate for themselves.
- Provide independent living skills training to individuals, including budgeting and cooking. Accessible kitchens to provide IL Skills training. These kitchens are also used to showcase universal design for contractors, builders and real estate companies.
- Durable medical equipment loan programs and assistive technology loan programs.
- Benefit specialists are available to assist individuals that are receiving Social Security Benefits and provide these individuals with information to make an informed decision regarding employment and how this may affect other benefits or services that they may receive.
- Assist individuals in emergency planning by providing them with emergency preparedness materials, assistance in preparing an emergency plan, weather alert radios and the Vial Of Life Program, where the individual is provided a vial to put into their freezer with pertinent information regarding their medical condition and medications, physicians and family members that should be alerted in case of an emergency, in the event the individual is not capable of relating this information to emergency personnel. The vial also contains a sticker to be placed on the freezer where this information will be stored to alert the emergency personnel of their medical condition. Emergency personnel are sent information regarding the program.
- Guest on radio shows to showcase the center and include resource information for the community.
- Local state legislators came to a center to meet with consumers about disability-related topics such as the MO HealthNet, transportation access, and utility assistance for those with disabilities.
- Consumers were offered the opportunity to access an online self-advocacy course. Consumers receive a guide to self advocacy which includes a list of agencies and sources of information to keep them abreast of changes in legislation
- Centers have worked with companies which assist non-profit agencies in providing personal computers for consumers.
- Holiday programs provide food baskets, new winter coats, toys for children and assist in having families adopted through the United Way's 100 Neediest Cases Program.
- Participate in the transition component of the special education program at local school districts. This includes the development of peer relationships through contact with alumni, a paid internship program and a scholarship program available to individuals completing the Transitions and Careers Program.
- Transition to work program for youth brings students from four schools on a monthly rotating basis to work on cooperative assignments. During this time students build peer relationships and bring successful students with significant disabilities to form relationships with those not as successful or skilled.
- Through donations provided by corporations a center has provided personal hygiene items to individuals as needed throughout the year.
- Used furniture is collected to provide for those in need. Household items are gathered for individuals moving from a facility to an apartment.
- Became a Low Vision Center which allows individuals with low vision to access assistive devices to over come this issue through the use of magnifiers. Some of the

devices will allow those that like to do needle work to continue to do that despite low vision.

- Expanded a skills training program by obtaining a “Hooked on Phonics” and a Social Skills game to be used with individuals and small groups.
- Centers have participated in a local community emergency preparedness program for the consumers and other disabled in the community. The program taught in-house assists the consumers by giving specific information and tools for being prepared for natural disasters and other emergencies.
- Worked with the Disability Advisory Boards of local communities and provided technical assistance to those communities in a variety of ways. The most significant was assisting in the development of an accessibility plan for the largest local entertainment and meeting facility within a four county area. Staff worked with local officials and the facility manager to develop alternate entrance plans and adjust seating areas to provide for non-obstructed views for wheelchair bound patrons.
- Centers collaborated with other groups in an effort to host events featuring hunting, fishing and camping to those who happen to be disabled but want to continue to participate in outdoor recreation. One center hosted an ADA Celebration Day that was attended by hundreds of individuals including representatives of many social service and disability related organizations including the Division of Health and Senior Services, local nursing homes and in-home health program operators, medical supply companies, other CILs and many other like minded organizations.
- Consumers had requested assistance with learning the materials to pass the written driving test. The center uses a program that allows consumers to learn the material visually and through phonics. The driving instructor works with each consumer individually to practice driving with a specially equipped car. The driving instructor works with each consumer to pass the written part of the test by practice testing a sample written test.
- A center worked with the local Lions Club to assist a consumer that applied for, and was awarded, a Habitat Home in making certain that building plans were converted to Universal Design. Those plans were implemented into the construction of the home for her accessibility.
- The collaboration between the local 911 emergency offices and a center was a large step in allowing those who have very significant disabilities to become part of a rapid response. In the event of a large natural disaster these consumers will be checked on first, knowing that their situation is critical.
- A center continues to sponsor (either by funding or labor) one church per county within their service area in aiding those churches with their endeavors to obtain equal access for all individuals regardless of their disability.
- Co-sponsored with other agencies an effort at the local fair grounds in making “accessible bleachers” which provides the opportunity for all individuals to participate in the social activities held at the fair grounds regardless of their disability.
- Centers perform ADA assessments for agencies, courthouses, playgrounds, schools, residential care facilities, housing developments and businesses as requested either by consumers or the agency itself in order to make these sites equally accessible regardless of the disabilities of the individuals. These assessments provide the individuals and/or

sites with the ADA assessment and a list of areas that may be out of compliance and suggestions on how to correct these areas in an affordable and timely manner.

- Centers have purchased an Ubi Duo (a face to face communicator for individuals with hearing disabilities) which is available upon request to support consumers and/or other agencies, and businesses with their alternative format needs.
- Weekly recreational karate programs were held to build peer relationships and healthy social interaction with the end result of building self-esteem and developing overall health and wellness. The karate program is conducted by a licensed physical therapist with peer support provided by advanced participants of the program.
- A Center began a partnership with Veterans Home Care and the Veterans Administration to provide more comprehensive services to our nation's Veterans and their surviving spouses. Previously, services had been limited to providing services to Veterans with Medicaid or private health insurance. However, with the new partnerships, the center can now provide services to Veterans and surviving spouses who receive Veterans benefits
- Partnered with the Bureau of Special Healthcare Needs to provide Healthy Children and Youth attendant services to children and youth with chronic or acute disabilities. Through this program, families who have difficulty maintaining the family unit due to a child's disabilities are able to gain assistance with personal care and activities of daily living.
- Center partnered with Ozarks Tri-County Community Health Consortium to provide on-site dental screenings to consumers who do not have dental insurance coverage. This partnership has resulted in dental screenings for nearly 70 consumers. It is hoped that improved dental care will lead to improved overall health for consumers.
- Centers continue to provide assistance to transition individuals from institutions back in to the community.
- One center began offering a unique social/peer support option for individuals who use wheelchairs: Wheelchair Sports. With this program, young adults with spinal cord injuries, Muscular Dystrophy, Multiple Sclerosis, and other disabling conditions, get together to exercise and play basketball while communicating on a non-threatening level.
- Translated text using Easy Translator 4 Deluxe software that is capable of translating text into six different languages. With this software, any documents are available in alternative languages as needed.
- Offer American Sign Language (ASL) courses. Some include expanded courses such as, Finger Spelling, Introduction to Interpreting, and Facial Expressions in ASL.

Conferences Sponsored by the SILC:

- The SILC sponsored a Universal Design Housing Conference to discuss topics related to accessible and affordable housing for persons with a variety of disabilities. This brought together not only the disabled populations but also builders, contractors, architects, realtors, bankers, and medical professionals.

Section B – Working Relationships Among Various Entities

Describe DSU and SILC activities to maximize the cooperation, coordination, and working relationships among the independent living program, the SILC, and CILs; and the DSU, other state agencies represented on the SILC, other councils that address the needs of specific disability populations and issues, and other public and private entities. Describe the expected or actual outcomes of these activities.

DVR Involvement:

- The Division of Vocational Rehabilitation (DVR) staff summarized the IL Outcomes Survey results which will be beneficial to CILs when they develop goals and objectives as well as for legislative purposes.
- DVR provides staff time and expertise to develop financial reports for the SILC as well as general operations of the SILC.
- DVR staff has been available for technical assistance as requested by CILs and other disability organizations.
- DVR staff attended the Power Up Conference to enhance their skills in the field of assistive technology.
- DVR/SILC held coordinated public hearings during the year to gain input for the State VR Plan and the State Plan for Independent Living.
- DVR facilitated a review of the revised 704 reporting instrument as well as the quarterly service reporting tool which was attended by all CILs. Discussion of these tools led to a better understanding of how the information is used and will lead to more uniform reporting statewide.
- DVR participated in the preparation of the 2008-2010 SPIL.
- DVR staff participated in State Emergency Management Training sponsored by SEMA.
- New VR counselor training is provided by VR/IL staff to introduce them to the IL services and CILs available in the state. This allows the new VR counselors to be aware of the resources available at the CILs when working with their VR clients.
- DVR is a member of the Special Needs Population steering committee established to address the needs of individuals with disabilities during an emergency.
- DVR staff participates in SILC meetings as part of the DSU requirements and help enhance services for persons with disabilities in Missouri.

RSB Involvement:

- Rehabilitation Services for the Blind (RSB) provides Brailing for documents disbursed at SILC meetings and events.
- RSB staff participates in SILC meetings as part of the DSU requirements and help enhance services for persons with disabilities in Missouri.
- RSB participated in the preparation of the 2008-2010 SPIL.

SILC Involvement:

- The SILC works in an advisory capacity to DVR on topics related to disability programs that are administered through the CILs.
- The SILC provides technical training and support of CIL staff and board members for better knowledge of reporting tools and IL programs.

- Several SILC members have attended and worked on Emergency Preparedness agency committees and taskforces.
- SILC has a representative on the Special Needs Population steering committee established to address the needs of individuals with disabilities during an emergency. Being a part of this team ensures that CILs are aware and have a voice in the State's emergency plans.

SILC Working Relationships – the following provides a list of agencies and councils that the SILC has had a significant working relationship with in the past year. This list is not inclusive of every entity that the SILC may have worked with during the reporting period.

- Governor's Council on Disability
- Missouri Centers for Independent Living Association
- Missouri Alliance for Independent Living
- State Rehabilitation Council
- Personal Independence Commission
- Workers Incentive Program (WIPA)
- Missouri Assistive Technology
- Rehabilitation Continuing Education Program Region 7 (RCEP 7)
- Missouri Association of Social Welfare
- Missouri Budget Project
- Missouri Disability Vote Project
- National Council Independent Living (NCIL)
- Associated Programs Rural Independent Living
- SILC Congress
- Congress on Disability
- Missouri Department of Health and Senior Services
- Legislative Education Project
- Grassroots Advocacy (GROW)
- Universal Design Housing Network
- Center for Universal Design
- City of Kansas City
- Starkloff Disability Institute
- Youth Leadership Forum
- Independent Living Research Utilization (ILRU)
- Missouri Parents Act (MPACT)

SUBPART V – STATEWIDE INDEPENDENT LIVING COUNCIL (SILC)

Section 705 of the Act; 34 CFR 364.21

Section A - Composition and Appointment

Item 1 – Current SILC Composition

In the chart below, provide the requested information for each SILC member. The category in which the member was appointed can be described, for example, as ex-officio state agency representative, other state agency representative, center representative, person with a disability not employed by a center or state agency, section 121 funded project director, parent of person with a disability, community advocate, other service provider, etc. Include current vacancies, along with the corresponding appointment category for each. Add more rows as necessary.

Name of SILC Member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Stephanie Brady	CIL	Community advocate	Voting	11/2007	10/2010
Donna Borgmeyer	State Agency	other state agency representative	Voting	3/2006	3/2009
Mike Keller	Neither	person with a disability not employed by a center or state agency	Voting	10/2004	10/2007
Gary Maddox	CIL	center representative	Voting	11/2007	11/2010
Vacant	Neither	person with a disability not employed by a center or state agency	Voting		

Name of SILC Member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Jerry Armstrong	Neither	person with a disability not employed by a center or state agency	Voting	10/2006	10/2009
Vacant	CIL	Community advocate	Voting		
Joseph Matovu	CIL	Community advocate	Voting	10/2004	10/2007
Clayton Porter	CIL	Community advocate	Voting	10/2006	10/2009
Lloyd Tichenor	Neither	person with a disability not employed by a center or state agency	Voting	4/2005	4/2008
Vacant	CIL	Community advocate	Voting		
Jeanne Loyd	State Agency	ex-officio state agency representative	Non-voting	N/A	N/A
Jim Brinkmann	State Agency	ex-officio state agency representative	Non-voting	N/A	N/A

Item 2 – SILC Composition Requirements

Please provide the information requested in the chart below. Include any current vacancies in a particular appointment category.

SILC Composition	# of SILC members
(A) How many members are on the SILC?	10
(B) How many members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	3
(C) How many members of the SILC are voting members?	8
(D) How many of the voting members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	3

Section B – SILC Membership Qualifications

Section 705(b)(4) of the Act; 34 CFR 364.21(c)

Item 1 – Statewide Representation

Describe how the SILC is composed of members who provide statewide representation.

The SILC has three members located in the east side of Missouri, two members located in the west side, one member in the central location, and three members located in the southern region of Missouri. The only region not covered by representation in Missouri is the northern side. The northern side of Missouri is very rural and remote. Active recruitment in the area has not been successful.

Item 2 – Broad Range of Individuals with Disabilities from Diverse Backgrounds

Describe how the SILC members represent a board range of individuals with disabilities from diverse backgrounds.

The Missouri SILC has two members with visual disabilities and four members with physical disabilities, and two members with a psychiatric disability.

Item 3 – Knowledgeable about IL

Describe how SILC members are knowledgeable about centers for independent living and independent living services.

Four members of the Missouri SILC are employees of centers for independent living with one of those members being the executive director of their CIL. Another member is a former consumer of a CIL's programs.

Section C – SILC Staffing and Support

Item 1 – SILC Staff

Please provide the name and contact information for the SILC executive director. Indicate the number and titles of any other SILC staff, if applicable. Also indicate whether any SILC staff is also a state agency employee.

The Missouri SILC does not have an executive director. The staff for the SILC is an Administrative Assistant who is also a state agency employee.

Please use the below contact information for the Missouri SILC:

Tammy Schlote
SILC Administrative Assistant
3024 Dupont Circle
Jefferson City, MO 65109
(573) 526-7039 phone
(573) 751-1441 fax
tammy.schlote@vr.dese.mo.gov

Item 2 – SILC Support

Describe the administrative support services provided by the DSU, if any.

The DSU's for the Missouri SILC provide accounting, statistical analysis of IL consumer satisfaction surveys, web design and maintenance, printing, copying, Brailing and other accommodation requests, meeting planning, recordkeeping, conference planning, meeting and office space and computer equipment.

Section D – SILC Duties

Section 705(c); 34 CFR 364.21(g)

Item 1 – SILC Duties

Provide a summary of SILC activities conducted during the reporting year related to the SILC's duties listed below:

(A) State Plan Development

Describe any activities related to the joint development of the state plan. Include any activities in preparation for developing the state plan, such as needs assessments, evaluations of consumer satisfaction, hearings and forums.

Throughout the course of the development of the SPIL, hearings were held in five locations around the state. Public comment options were available by website, email, regular mail and at

the hearings. The hearings were jointly held with the DSU. A workgroup comprised of members of SILC, DSU staff, and CIL representatives worked to draft the 2008-2010 State Plan for Independent Living. The draft was then disseminated to all SILC members and CILs for comment. This draft was also available for public comment on the website. The draft was approved by the SILC and signed off by the DSUs after revisions were suggested by RSA.

Every SILC meeting also includes an open forum for public comments.

(B) Monitor, Review and Evaluate the Implementation of the State Plan

Describe any activities related to the monitoring, review and evaluation of the implementation of the state plan.

The Division of Vocational Rehabilitation (DVR) and Rehabilitation Services for the Blind (RSB) continue to meet with the SILC, Centers for Independent Living, Division of Medical Services, Department of Health and Senior Services, Governor's Council on Disability and other state agencies to maintain Independent Living services in Missouri.

DVR has conducted 9 CIL monitoring on site visits as required by the SPIL. The on site monitoring was done by DVR staff who reviewed CILs for both State and Federal compliance. ILP case reviews were done as part of consumer satisfaction and outcomes of services provided. A comprehensive review of the CIL's administrative documents was also performed. An exit interview was held at the end of each on site monitoring review. All CILs monitored were shown to be providing valuable Independent Living Services to consumers in their catchment areas.

(C) Coordination With Other Disability Councils

Describe the SILC's coordination of activities with the State Rehabilitation Council (SRC) established under section 105, if the state has such a Council, or the commission described in section 101(a)(21)(A), if the state has such a commission, and councils that address the needs of specific disability populations and issues under other Federal law. Please state whether the SILC has at least one representative serving as a member of the SRC and whether the SILC has any members serving on other councils, boards or commissions in the state.

The Missouri SILC has one member who is also a member of the State Rehabilitation Council. Another SILC member is also on staff to the Governor's Council on Disability. A DSU ex-officio member is a member of the Personal Independence Commission (PIC). One SILC member and DSU representative are a part of the Emergency Preparedness for Individuals with Special Needs committee. One SILC member is a member of the State Rehabilitation Council for the Blind. One SILC member is a member of the Missouri Parents Act (MPACT) board.

(D) Public Meeting Requirements

Describe how the SILC has ensured that all regularly scheduled meetings and other public hearings and forums hosted by the SILC are open to the public and sufficient advance notice is provided.

The SILC meetings are held on the third Friday of February, May, August, and November of every year. The dates and locations are placed on the Missouri SILC website in January of each year and then a reminder notice is placed in the bulletin board section of the website a month in advance of the meeting. Email reminders are sent out to all SILC members and each CIL with a printable open meeting notice for placement in public areas. A notice is sent to the State Office of Administration government open meeting notice index.

Item 2 – Other Activities

Describe any other SILC activities funded by non-Part B funds.

Technical Assistance funds are provided to the CILs for reimbursement of training needs such as board training, conference attendance by staff or board members, or instructional materials. These funds are disseminated out of the Missouri State Independent Living Fund.

Section E – Training and Technical Assistance Needs

Section 721(b)(3) of the Act

Please identify the SILC’s training and technical assistance needs. The needs identified in this chart will guide the priorities set by RSA for the training and technical assistance provided to CILs and SILCs.

Training and Technical Assistance Needs	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Advocacy/Leadership Development	
General Overview	
Community/Grassroots Organizing	
Individual Empowerment	
Systems Advocacy	6
Legislative Process	
Applicable Laws	
General overview and promulgation of various disability laws	
Americans with Disabilities Act	
Air-Carrier’s Access Act	

Training and Technical Assistance Needs	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Fair Housing Act	
Individuals with Disabilities Education Improvement Act	
Medicaid/Medicare/PAS/waivers/long-term care	3
Rehabilitation Act of 1973, as amended	
Social Security Act	
Workforce Investment Act of 1998	
Ticket to Work and Work Incentives Improvement Act of 1999	
Government Performance Results Act of 1993	
Assistive Technologies	
General Overview	
Data Collecting and Reporting	
General Overview	
704 Reports	
Performance Measures contained in 704 Report	5
Dual Reporting Requirements	
Case Service Record Documentation	
Disability Awareness and Information	
Specific Issues	
Evaluation	
General Overview	
CIL Standards and Indicators	
Community Needs Assessment	2
Consumer Satisfaction Surveys	
Focus Groups	
Outcome Measures	
Financial: Grant Management	
General Overview	
Federal Regulations	
Budgeting	
Fund Accounting	

Training and Technical Assistance Needs	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Financial: Resource Development	
General Overview	
Diversification of Funding Base	
Fee-for-Service Approaches	
For Profit Subsidiaries	
Fund-Raising Events of Statewide Campaigns	
Grant Writing	
Independent Living Philosophy	
General Overview	
Innovative Programs	
Best Practices	7
Specific Examples	
Management Information Systems	
Computer Skills	
Software	
Marketing and Public Relations	
General Overview	
Presentation/Workshop Skills	
Community Awareness	4
Networking Strategies	
General Overview	
Electronic	
Among CILs & SILCs	
Community Partners	

Training and Technical Assistance Needs	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Program Planning	
General Overview of Program Management and Staff Development	
CIL Executive Directorship Skills Building	
Conflict Management and Alternative Dispute Resolution	
First-Line CIL Supervisor Skills Building	
IL Skills Modules	
Peer Mentoring	8
Program Design	
Time Management	
Team Building	
Outreach to Unserved/Underserved Populations	
General Overview	
Disability	
Minority	
Institutionalized Potential Consumers	1
Rural	9
Urban	
SILC Roles/Relationship to CILs	
General Overview	
Development of State Plan for Independent Living	
Implementation (monitor & review) of SPIL	
Public Meetings	
Role and Responsibilities of Executive Board	
Role and Responsibilities of General Members	
Collaborations with In-State Stakeholders	
CIL Board of Directors	
General Overview	
Roles and Responsibilities	
Policy Development	
Recruiting/Increasing Involvement	10

Training and Technical Assistance Needs	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Volunteer Programs	
General Overview	
Optional Areas and/or Comments (write-in)	

SUBPART VI – SPIL COMPARISON AND UPDATES, OTHER ACCOMPLISHMENTS AND CHALLENGES

Section 704(m)(4) of the Act; 34 CFR 76.140

Section A – Comparison of Reporting Year Activities with the SPIL

Item 1 – Progress in Achieving Objectives and Goals

Describe progress made in achieving the objectives and goals outlined in the most recently approved SPIL. Discuss goals achieved and/or in progress as well as barriers encountered.

Objective 1.1: At no cost, to explore by an ad hoc committee, the feasibility and desirability of becoming a 501 (c)(3) organization through the first year of the SPIL.

Status: Completed.

Objective 1.2.1: The SILC, with appropriate funding, will organize and complete the development of the SILC as a 501 (c)(3) entity.

Status: Completed.

Objective 2.1: At no cost, the SILC and DSUs will work jointly to assure that the Missouri legislature and the Governor’s Office are aware of the funding priorities as described in this plan and will work to promote the adherence of said priorities. The SILC Chair will send a letter to the Governor per approval of the Council regarding these priorities annually.

Status: Ongoing.

Objective 3.1: At no additional cost, outreach efforts in collaboration with the CILs will be focused on increasing independent living services to the ethnic minority populations statewide.

Status: Ongoing.

Objective 3.2: Request funding (any combination of State and Federal) restoration plus COLA annually per schedule on SPIL.

Status: Completed.

Objective 3.3: Support the translation of descriptive narrative versions of SILC and Independent Living literature and media. Upon completion of the 501(c)(3), the SILC will seek outside sources of funding, possibly grants to support this objective.

Status: Ongoing. The SILC brochure has been translated to Spanish and is available in print and on the website. Brailed copy of the brochure is available on request.

Objective 4.1: At no additional cost, efforts will be made to provide information by all entities to individuals unnecessarily institutionalized with disabilities in need of moving out of a nursing home or other facility, or at risk of moving into a nursing home or other facility and will refer individuals to a CIL for assistance.

Status: Ongoing.

Objective 4.2: At no cost, the SILC will include the new core service which is to De-institutionalize those persons with a disability who would like to move into the community and out of a nursing home.

Status: This is anticipation of a 5th core service which has not been implemented. Not completed.

Objective 5.1: At no additional cost, the SILC will partner with the DSUs and the CILs to provide education and advocacy through contact with legislators, position papers, media releases and meetings with community leaders and service providers, to increase awareness and commitment for increased accessible transportation.

Status: Ongoing.

Objective 6.1: At no additional cost, the SILC will partner with the DSUs and the CILs to provide education and advocacy through contact with legislators, position papers, media releases and meetings with community leaders and service providers, to increase awareness and commitment for increased accessible housing.

Status: Ongoing.

Objective 6.2: At no additional cost, the SILC will continue training for CIL personnel and other advocates on accessing existing programs to enhance or increase access to affordable, accessible housing and emergency services. Representatives of the Missouri Housing Development Commission, Department of Economic Development and Department of Social Services will be invited to make panel presentations to CIL executive directors and other advocates.

Status: Ongoing.

Objective 6.3: At no additional cost, the SILC will identify information about the availability of rental assistance, home repair and home ownership programs in Missouri and encourage the CILs to access this information locally and make available to consumers. Links to this information will be provided on the SILC web site.

Status: Completed and ongoing.

Objective 6.4: At no additional cost, SILC will support advocacy efforts to implement changes in state and local construction and housing regulations, which currently limit accessible and affordable housing options for consumers.

Status: Ongoing.

Objective 6.5: At no additional cost, the SILC will advocate to support legislation that addresses the housing needs of persons with disabilities in Missouri.

Status: Ongoing.

Objective 6.6: At a cost of \$2000, the SILC will hold two (2) state-wide trainings on Universal Design.

Status: Completed.

Objective 7.1: At no additional cost, the SILC will continue it's participation in the Missouri Ticket to Work Coalition until such time as the Coalition is dissolved. A SILC member will attend the Ticket to Work meetings and report their progress to the SILC.

Status: Ticket to Work Coalition is inactive. If it becomes active in the future this objective will be implemented.

Objective 7.2: Coordinate with BPAO specialists to identify individuals prevented from work or dropped from the program due to change in Medicaid benefits.

Status: Completed.

Note: The BPAO grant has ended and a new SSA grant began with the new name of WIPA. However, the SILC is not administering this new grant.

Objective 7.3: At an estimated cost of \$7500 from the SILC Technical Assistance funds, the SILC, the DSU and CILs will continue to administer and carry out the obligations of the BPAO grant, in order to further assist persons with disabilities in Missouri in the decision making process regarding their employment and their individual benefits, particularly after the implementation of Ticket to Work in Missouri. Ongoing through this entire plan period and beyond, through the life of the grant.

Status: Completed. Grant ended.

Objective 8.1: At no additional cost annually, the SILC will assign the Quality Assurance/Consumer Satisfaction Committee to review and if necessary improve the PAS Outcomes tool in partnership with the SILC and the DSU's.

Status: Completed.

Note: The PAS program is no longer administered through the DSU. However, the CILs still are affiliated with the program and the agency, DHSS, is making reports to the SILC about the progress of the program although any outcomes are not currently available.

Objective 8.2: At no additional cost annually, the SILC will advocate and DVR will work to educate legislators for increased state appropriations for the Non-Medicaid Eligible and Independent Living Waiver programs and work toward increasing adequate funding for the maintenance and projected growth in the Medicaid State Plan program to improve service capacity for all PAS programs statewide. This goal of this objective will be to accomplish this over the life of the SPIL, one third or greater over each year of the current SPIL.

Status: Completed. See note above in Objective 8.1.

Objective 8.3: At no additional cost, the SILC will assign the Budget and other committees as appropriate to work with DVR to establish guidelines for the technical assistance fund until such time as the 501(c)(3) is established.

Status: Completed.

Objective 8.4: At no cost, the SILC will have a standing committee to review PAS program policy and attend quarterly PAS meetings and other meetings as appropriate to solicit input.

Status: Not completed. See note under Objective 8.1.

Objective 9.1: At no additional cost, the SILC and DVR will continue their involvement in disability initiatives regarding emergency preparedness and working with SEMA.

Status: Ongoing.

Objective 10.1: At no cost annually, the SILC will be kept apprised of Help America Vote Act (HAVA) activities by the SILC Chair quarterly.

Status: Completed. This report may come from other members of the SILC as well.

Objective 11.1: The SILC and DSUs will work jointly in educating Missouri Legislators to become acquainted with and adhere to the priorities for use of new monies as outlined in this plan. A SILC representative will attend the Appropriation Committee Meetings and the SILC Chair will send a letter to the Governor with the SILC's approval regarding these issues.

Status: Completed.

Objective 11.2: At no cost annually, the Service Capacity Committee will utilize the most current 704 Report and census data available to determine priorities for funds. The table in the SPIL will be used to identify un-served and underserved populations.

Status: Partially completed.

Objective 12.1: At no cost annually, the SILC and DSUs will continue to work jointly for funding for Heartland to serve Franklin, Gasconade and Maries counties. The SILC will request for funding for Heartland to be a fully funded Center.

Status: Completed.

Objective 12.2: The SILC and DSUs will work jointly in advocating with other SILCs nationwide for a change in funding formula of any new Part C monies.

Status: Not completed due to pending reauthorization of Rehab Act.

Objective 13.1: At no cost annually, the SILC and DSUs will review and if necessary improve a suitable Outcomes Measurement model.

Status: Completed.

Item 2 – SPIL Information Updates

If applicable, describe any changes to the information contained in the SPIL that occurred during the reporting year, including the placement, legal status, membership or autonomy of the SILC; the SILC resource plan, the design of the statewide network of centers; and the DSU administration of the SILS program.

- No changes to the 2005-2007 SPIL language this reporting year.

Section B – Significant Activities and Accomplishments

If applicable, describe any significant activities and accomplishments achieved by the DSU and SILC not included elsewhere in the report, e.g. brief summaries of innovative practices, improved service delivery to consumers, etc.

The **SILC Communications/Service Capacity Committee** met 4 times during this reporting year. In addition to actual meetings, the committee also corresponded via email regularly to work toward the following goals:

- 1) **Maintaining and updating the MOSILC website (www.mosilc.org).** The site has a vast amount of information and resources for Centers for Independent Living as well as persons with disabilities. It is growing and encompassing a wider range of information and links to even greater resources.
- 2) **Improving the distribution of the MOSILC brochures by partnering with other groups and organizations to distribute the brochures at a variety of venues.** The committee realized that the brochures were not reaching the audience needed to expand services to people with disabilities. Therefore, the committee partnered with various groups including the WIPA Specialists throughout the state to distribute brochures as well as with groups at various state conferences including the Universal Design Housing

Conference, the Power Up Conference, ADA Symposium, the IL Summit, the SILC Transportation Summit, the Kansas City Disability Fair, among others.

- 3) **Seeking alternative communication formats for brochures.** The Communications Committee is continually seeking alternative format options for the SILC brochures. The brochures are already available in English, Spanish, large print (upon request) and Braille (upon request). We will continue this goal in the coming program year. The brochures are available in a downloadable format on the SILC website in both English and Spanish.
- 4) **The communications committee worked to develop PSAs to be distributed to all CILs.**

The **SILC Budget Committee** met four times during the reporting year. The purpose of the budget committee is for review of Missouri SILC expenditures along with making recommendations for future expenditures. Generally recommendations are based upon goals and objectives of the SILC and the State Plan for Independent Living (SPIL).

This year the budget committee reviewed requests for funding for several worthwhile projects that fall within SILC interests and or responsibilities. The committee made recommendations to the full SILC on the following projects:

- Universal Design Conference in Springfield Missouri
- Power Up Assistive Technology Conference in Columbia
- SILC Congress 2007

Other items reviewed or recommended were:

- SILC Brochures updates and translations to Spanish
- Travel to SILC and disability-related conferences
- Refunded one registration per CIL for APRIL conference

SILC Emergency Preparedness Committee

The committee met several times in person, by phone conference and informal calls to discuss the SEMA state annex, which outlines the role of the SILC and other disability organization in providing appropriate services before, during and after a disaster.

The annex was received and signed off by DHSS earlier this past year. However, the Special Needs committee at the State level decided to change a number of the responsibilities (especially by DHSS) and some of the other key agencies and parties. This committee has been meeting almost every month. This process is almost complete and we view the new proposed annex as a much more functional document that better meets the needs of Missourians with disabilities.

Again, there has been considerable discussion of the role the CIL's in future trainings and exercises and this committee has been in contact with the training committee to set up a series of regional trainings around the state in the upcoming year.

A number of CIL staff attended the SEMA trainings for Special needs populations around the state.

CIL's were notified and reminded on numerous occasions to have their emergency plans for operation of the CIL in place in the event of a declared disaster. This past year there have been a number of disasters which involved the mitigation by and the response of the CIL's.

We still need to conduct an awareness campaign to persons with disabilities, agencies that serve them, as well as local emergency response teams, CERT, or COAD's about the role of CIL's in the event of a disaster.

There has been widespread dissemination of the Univ. of Kansas report, "Assessing the Impact of Hurricane Katrina on Persons with Disabilities." These were sent to all SEMA Area Coordinators, as well as Emergency Managers. In virtually every county of the state, CIL's have also made this available in an electronic format to individual towns in their service area. This committee encouraged every CIL to meet with individuals in their respective catchment area. Initial reports back indicated that this is happening but not as frequently and consistently as needed.

SILC Housing Committee

The SILC and the DSUs recognize the importance of assuring that Missourians with disabilities have access to information that will enhance their ability to find **affordable and accessible housing** and related emergency service. In the development of the State Plan for Independent Living for Fiscal Years 2008 – 2010, the Council and DSUs decided to maintain and continue to work on Objectives pertaining to housing issues in the state of Missouri as they relate to people with disabilities. Over the course of the last State Plan years 2005-2007, much has been accomplished through the work of the SILC Housing Committee members, who have worked so hard to achieve these objectives as set forth.

SILC Legislative Committee

The Statewide Independent Living Council and the Governor's Council on Disability again co-sponsored the Legislative Education Project (LEP). This was the eighth year for the LEP. The purpose of the LEP is to educate and inform staff and consumers from CILs as well as other disability related groups and organizations, of the legislative process in Missouri. Participants received information on how to communicate with legislators, how to educate legislators on disability related issues, how legislation makes its way through the House and Senate, and current legislative issues. Participation in the LEP was very good again this year. Those who participated in the LEP felt it was a very beneficial program. We are now preparing for the 2008 LEP and we hope to increase participation. Information about the LEP will be distributed to all CILs as well as other disability related organizations.

The SILC Legislative Committee again conducted an issues survey of CIL's and the consumers they serve. We received approximately 150 responses.

Section C – Substantial Challenges

If applicable, describe any substantial problems encountered by the DSU and SILC, not included elsewhere in this report, and discuss resolutions/attempted resolutions, e.g., difficulty in outreach efforts; disagreements between the SILC and the DSU; complications recruiting SILC members; complications working with other state agencies or organizations within the state.

The Missouri SILC has had difficulty recruiting and getting appointments for council members.

Section D – Additional Information

Include any additional information, suggestions, comments or explanations not included elsewhere in the report.

SUBPART VII - SIGNATURES

Please sign and print the names, titles and telephone numbers of the DSU directors(s) and SILC chairperson.

Dr. C. Jeanne Loyd, DVR Assistant Commissioner (573) 751-3251

NAME AND TITLE OF DSU DIRECTOR

DATE


SIGNATURE OF DSU DIRECTOR

12/21/07
DATE

Mrs. Stephanie Brady, Missouri SILC Chairperson (573) 526-7039

NAME AND TITLE OF SILC CHAIRPERSON

DATE


SIGNATURE OF SILC CHAIRPERSON

12/21/07
DATE

Mr. Mark Laird, RSB Acting Deputy Director (573) 751-3434

NAME AND TITLE OF DSU DIRECTOR (BLIND PROGRAM)

DATE


SIGNATURE OF DSU DIRECTOR (BLIND PROGRAM)

12-20-07
DATE

SUBPART VII - SIGNATURES

Please sign and print the names, titles and telephone numbers of the DSU directors(s) and SILC chairperson.

Dr. C. Jeanne Loyd, DVR Assistant Commissioner (573) 751-3251

NAME AND TITLE OF DSU DIRECTOR

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Mrs. Stephanie Brady, Missouri SILC Chairperson (573) 526-7039

NAME AND TITLE OF SILC CHAIRPERSON

DATE

SIGNATURE OF SILC CHAIRPERSON

DATE

Mr. Mark Laird, RSB Acting Deputy Director (573) 751-3434

NAME AND TITLE OF DSU DIRECTOR (BLIND PROGRAM)

DATE

SIGNATURE OF DSU DIRECTOR (BLIND PROGRAM)

DATE

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(Please Print or Type Information)

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